

# Extended Warranty and Service Plan Solutions

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## Target Classes of Business

### Technology

*(commercial and consumer - service contracts and insurance)*

- ✓ Laptops
- ✓ Chromebooks
- ✓ Tablets
- ✓ Smartphones
- ✓ Desktops
- ✓ Wearables
- ✓ Gaming hardware
- ✓ Accessories

### Consumer Electronics

*(commercial and consumer - service contracts and insurance)*

- ✓ TVs
- ✓ Digital Signage
- ✓ Printers
- ✓ Cameras
- ✓ Monitors
- ✓ Smart devices/ IoT

### Appliances

*(commercial and consumer - service contracts)*

### Furniture

*(commercial and consumer - service contracts)*

### Fitness

*(commercial and consumer - service contracts)*

### Specialty

*(commercial and consumer - service contracts and insurance)*

- ✓ Renters insurance
- ✓ Limited warranty
- ✓ OEM warranty

## Highlighted Features

- Create innovative products that are compliant, sellable and financially sustainable.
- Comprehensive online learning management system.
- Operational support includes actuarial, technology and ongoing communications.
- Dedicated support team offers ongoing training and a program development manager.
- Reporting, actuarial, financial and other key service metrics provided.
- Over 1,000 authorized service providers spanning over 40,000 US zip codes.

## Available Coverages:

### Extended Service Plans:

- ✓ Mechanical or electrical malfunction
- ✓ Accidental damage from handling such as cracked screens, spills, drops and power surge

### Insurance Solutions include:

- ✓ Mechanical Failure
- ✓ Accidental damage
- ✓ Liquid Spills
- ✓ Theft, burglary and robbery
- ✓ Vandalism, flood & fire

### Service Strategies include:

- ✓ Courier Service
- ✓ Carry-In
- ✓ Onsite Repair
- ✓ Self-maintainer
- ✓ Advanced Exchange
- ✓ Depot Repair
- ✓ Replacement
- ✓ Direct Reimbursement

## Contact Us:

 **Michael Cole | Marketing Manager**  
 e: [mcole@safeware.com](mailto:mcole@safeware.com)  
 p: 614-310-1282

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